



FAQ

How can I tell if my log splitter is affected by this product recall?

- Determine if your log splitter is one of the affected **brands/model numbers**: Black Diamond (model number BDBS32T - 32 ton); Crimson (model number YTL-590-012 - 32 ton); Lumberjack (model number YTL-007-414); Performance Built (model number YTL-007-308); and Brute (model numbers YTL-140-701 -30 ton and YTL-140-743 - 35 ton)
- Locate the **engine model** ID label on the valve cover and verify it is a Briggs & Stratton 250cc engine, model number 15T232-0011-F8
- Locate the **engine serial number** ID label on the blower housing cover and verify the engine serial number falls within the following: 1904085275251 - 1905085786452; 1906146333235 - 2004080670911; and 1912319442579 - 2012073736714
- **Sold Date:** April 2019 through January 2021

Why are these log splitters being recalled?

An incorrect engine ignition coil and flywheel may lead to hard starting and possibly engine kick back, a potential injury hazard to the operator.

My log splitter seems to be operating okay. Can I continue to use it?

No. Even though your log splitter appears to function correctly, we are asking all customers to immediately stop using the unit until the corrective action has been performed by your local authorized Briggs & Stratton dealer.

My log splitter is affected. What should I do?

Immediately stop using the log splitter until a repair can be made. Contact your local authorized Briggs & Stratton dealer to arrange for the free repair.

How do I find my local Briggs & Stratton dealer?

To find your local Briggs & Stratton dealer, visit www.briggsandstratton.com and under the Support dropdown, select **Dealer Locator** and filter for engine repair. You may also contact Briggs & Stratton toll-free, at 800.999.9444 (Monday through Friday 8:00 AM - 5:00 PM Central Time) for assistance.

Is there any charge for the repair?

There is no charge for the repair required as part of this product safety recall. Please note any additional repairs needed which are not part of this product recall would be subject to the terms of your warranty and may not be covered.



Can I service the log splitter myself at my home?

No. To ensure a proper repair, we require an authorized Briggs & Stratton dealer to complete the work.

If I am unable to transport my affected log splitter to a local dealer for repair, what are my options?

Please work with your local authorized Briggs & Stratton dealer to determine the best course of action.

I purchased a used log splitter. Will you still repair it for free?

Yes. If the unit is in the affected range and had not been previously corrected.

Can the retailer from which I purchased my log splitter make the necessary repair?

No. You will need to contact your local authorized Briggs & Stratton dealer to arrange for repair.

I have sold/given away the log splitter to another party. What should I do?

Please forward this recall information to that party.

How will I know if my engine has been repaired?

Your authorized Briggs & Stratton dealer will mark your repaired engine with an "R" as shown.

